

MIDDLE COUNTRY CENTRAL SCHOOL DISTRICT
AT CENTEREACH

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Roberta A. Gerold, Ed.D., Superintendent of Schools
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To: The Federal Communications Commission
From: Roberta A. Gerold, Ed. D., Superintendent of Schools
Re: CC Docket No. 02-06
Date: September 12, 2008

The Middle Country Central School District hereby lends its strong support to the proposed addition of "telephone broadcast messaging" to the list of services eligible for support under the schools and libraries ("E-rate") program. In fact, we have been sharing our belief on the importance of this with our local BOCES, telephone messaging providers, and E-rate support team for several years.

It is well-settled that improving communications between and among educators, students, and parents can play a vital role in improving educational performance in elementary and secondary schools. Telephone broadcast messaging offers significant advantages and benefits over the less efficient means which schools traditionally used to reach out to students and parents, such as hand-delivered written notices and phone tree messages. Features of these systems not only improve communication but demonstrate accountability and foster improvements in accountability of all stakeholders.

Telephone broadcast messaging can be used to notify and inform parents of testing schedules, parent/teacher conferences, and to otherwise increase participation by parents in their children's education. Telephone broadcast messaging can also be used as a means of contacting parents regarding absent or truant students, thereby facilitating increased classroom attendance.

A further and significant benefit of telephone broadcast messaging is that it can provide an important emergency response resource in the event of weather-related events, health or other civil emergencies, or other incidents that require schools to lock down or transfer students to safe locations.

In enacting the E-rate program in 1996, Congress recognized that many schools and libraries have limited resources that constrain their access to emerging technologies that can enhance and support their educational mission. Telephone broadcast messaging, which allows schools to more efficiently and effectively communicate with students and parents, is a prime example of such an emerging technology and should be included within the E-rate program's list of eligible services.

Thank you for what we hope is strong consideration of Middle Country's support of including "telephone broadcast messaging" as an "E-Rate Program service."

Sincerely,

Roberta Gerold

Roberta A. Gerold, Ed.D.
Superintendent of Schools

The mission of the MCCSD is to empower and inspire all students to apply the knowledge, skills, and attitudes necessary to be creative problem solvers, to achieve personal success, and to contribute responsibly in a diverse and dynamic world.